

Qualtech Systems, Inc. (QSI)

The Shortest Path to Uptime

Core capabilities

- ☞ Guided Troubleshooting Solution
- ☞ Deliver System Availability through Comprehensive Integrated Diagnostics and Prognostics
- ☞ Embedded Diagnostics
- ☞ Design for Service

Customers using QSI technology

- ☞ NASA and DoD
- ☞ Aerospace
- ☞ Medical Equipment
- ☞ Semiconductor Equipment
- ☞ Automotive



Credentials

- ☞ Multiple patents on core technology
- ☞ Multiple NASA Space Act Awards
- ☞ Technology Innovation Award
- ☞ Aviation Week Award
- ☞ Harry T. Jensen Award from AHS

Key Resources and Partnerships

- ☞ Renowned research team with long history of award-winning publications
- ☞ Partnerships with premier institutes such as Univ. of Maryland, Vanderbilt, UConn
- ☞ Longstanding partnership with primes

Commercialized Products

TEAMS-Designer®, TEAMS-RDS®
TEAMATE®, TEAMS-RT®, PackNGo®

Commercialization Success

- ☞ Fifty percent of annual revenue from commercial sales and services
- ☞ Nearly 60% Commercialization Index with significant product sales in the past five years

Smart Manufacturing Centers – a Fault Management challenge

The Shortest Path to Uptime

- ∞ **Increased automation of manufacturing processes is a Fault Management challenge**
 - Complex and diverse equipment from different manufacturers working together co-operatively
 - The manufacturing process, the associated equipment, their controls, timing and synchronization lead to significant challenges in timely failure detection, accurate failure root-cause(s) identification and mitigation
 - ✓ E.g., Product failure origin and its detection point locations can be in entirely different equipment
 - Lack of across-the-board process and equipment maintenance expertise, knowledge, training

QSI and WR-ALC's Solution Approach

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∞ Key initial step towards meeting fault management challenge:

- Identification of process-level failure modes and their effects
- Identification of equipment-level failure modes, cross-subsystem dependencies and their effects
- Identify cross-process and cross-equipment dependencies

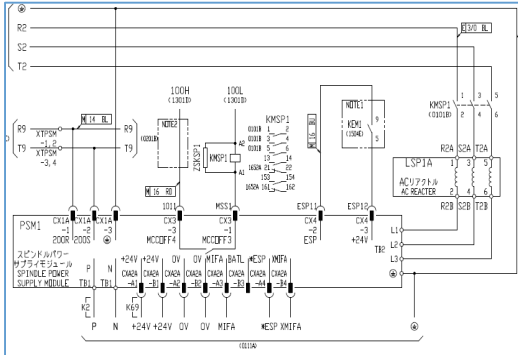
∞ Solution Approach:

- QSI and Warner-Robins Air Logistics Complex adopting a model-based methodology for automated development of Process-level FMECA, equipment-level FMECAs and their integration
- Failure-cause effect dependency models such as developed in TEAMS are easily updateable, configurable and provide for consistent information capture across different interacting machinery
- Reasoning algorithms using those models allow Health Assessment and Guided Troubleshooting across different equipment with drill-down capability
- https://youtu.be/D_eTd3QR384

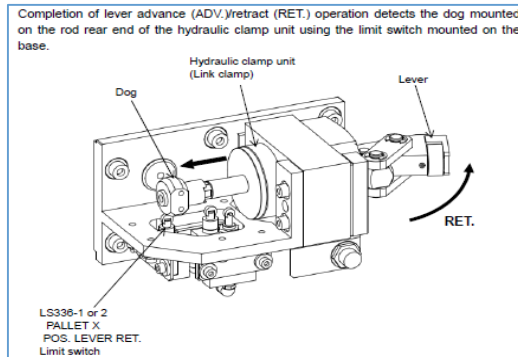
❖ **TEAMS® fault management adopted for MAKINO T4 equipment and the Advanced Metal Finishing Facility (AMFF) at Warner-Robins**

The Modeling Process in TEAMS®

The Shortest Path to Uptime

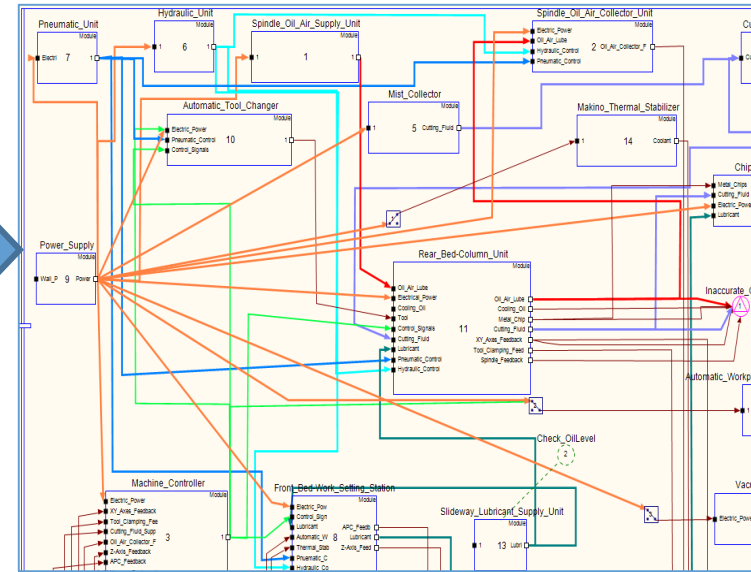


- 924225 APC Pallet Load/Unload Operation Condition Error
 - Type: Alarm / Inhibit Cycle Start
 - Cause
 - Cannot perform pallet change because WSS1 tilt prevent pin out confirm signal On.
 - Recovery
 - Check status of WSS1 tilt prevent pin.
 - If the signal does not go On even though the prevent pin is out, it indicates a confirm limit switch defective part, improper adjustment of the limit switch or a broken cable.
- 924226 APC Pallet Load/Unload Operation Condition Error
 - Type: Alarm / Inhibit Cycle Start
 - Cause
 - Cannot perform pallet change because WSS1 hydraulic unit motor circuit breaker is Off.



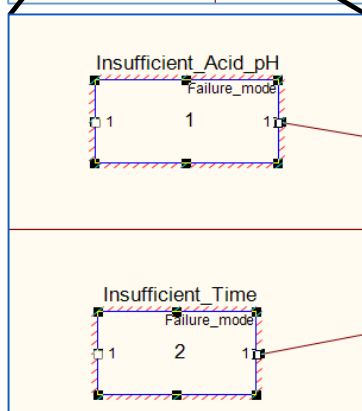
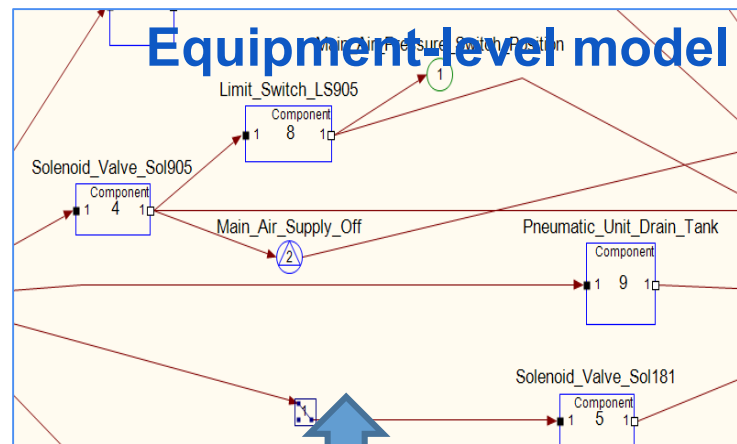
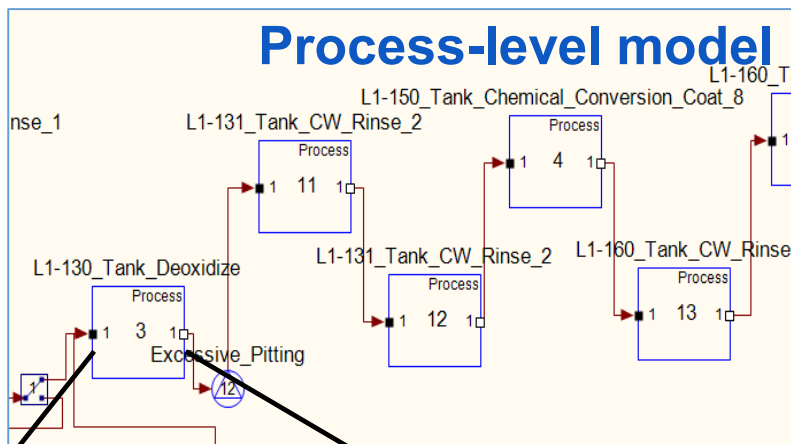
- ∞ Capture Modules, Interconnections, Hierarchy in a Directed Graph
- ∞ Add Failure Modes and (affected) functions as appropriate
- ∞ Add Tests and Effects with (monitored) functions as appropriate
- ∞ **TEAMS® identifies upstream failure modes (detections) for each test/effect and vice-versa**

TEAMS® Failure-Cause Effect Dependency Model



Process-level and Equipment-level failures using TEAMS®

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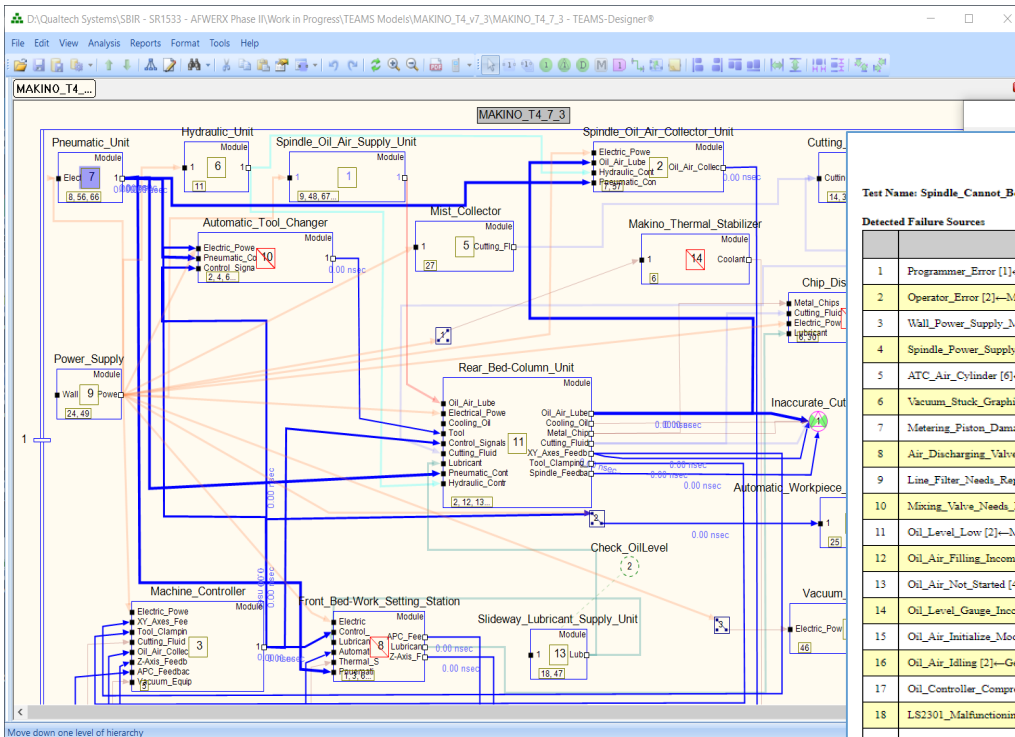


Process-level failure modes are equivalent to failure symptoms at the Equipment-level

❖ Bringing together Process-level and Equipment-level failures using TEAMS® hierarchical causal models

Failure Propagation and Dependency Reports

The Shortest Path to Uptime



TEST DEPENDENCY REPORT for MAKINO_T4_7_3

2019-09-06 21:14:20Z

Test Name: Spindle_Cannot_Be_Rotated[1]—Effect_Container [10]—Rear_Bed-Column_Unit [11]

Detected Failure Sources

ID	Name	MTTF
1	Programmer_Error [1]—Machine_Controller [3]	1e+06
2	Operator_Error [2]—Machine_Controller [3]	1e+06
3	Wall_Power_Supply_Module [1]—Power_Supply [9]	1e+06
4	Spindle_Power_Supply_Module [3]—Power_Supply [9]	1e+06
5	ATC_Air_Cylinder [6]—Automatic_Tool_Changer [10]	1e+06
6	Vacuum_Stack_Graphite_Mode [1]—Vacuum_Equipment [16]	1e+06
7	Metering_Piston_Damaged [1]—Metering_Piston [1]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
8	Air_Discharging_Valve_Broken [1]—Air_Discharging_Valve [2]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
9	Line_Filter_Needs_Replacement [1]—Oil_Line_Filter [3]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
10	Mixing_Valve_Needs_Replacement [1]—Mixing_Valve [4]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
11	Oil_Level_Low [2]—Mixing_Valve [4]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
12	Oil_Air_Filling_Incomplete [3]—Mixing_Valve [4]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
13	Oil_Air_Not_Started [4]—Mixing_Valve [4]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
14	Oil_Level_Gauge_Incorrect_Reading [1]—Oil_Level_Gauge [5]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
15	Oil_Air_Initialize_Mode [1]—Gear_Pump [6]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
16	Oil_Air_Idling [2]—Gear_Pump [6]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
17	Oil_Controller_Compressor_Problem [3]—Gear_Pump [6]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
18	LS2301_Malfunctioning_Switch [1]—Limit_Switch_LS2301 [7]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
19	LS2301_Incorrect_Reading [2]—Limit_Switch_LS2301 [7]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
20	LS2308_Malfunctioning_Switch [1]—Limit_Switch_LS2308 [8]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
21	LS2308_Incorrect_Reading [2]—Limit_Switch_LS2308 [8]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
22	LS2307_Malfunctioning_Switch [1]—Limit_Switch_LS2307 [9]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
23	LS2307_Incorrect_Reading [2]—Limit_Switch_LS2307 [9]—Spindle_Oil_Air_Supply_Unit [1]	1e+06
24	XY-Axes_Feedback_Control_Module_Error [1]—XY-Axes_Feedback_Control_Module [3]—Machine_Controller [3]	1e+06
25	Tool_Clamping_Feedback_Control_Module_Error [1]—Tool_Clamping_Feedback_Control_Module [4]—Machine_Controller [3]	1e+06
26	Cutting_Fluid_Supply_Feedback_Control_Module_Error [1]—Cutting_Fluid_Supply_Feedback_Control_Module [5]—Machine_Controller [3]	1e+06

QSI team is using some of the Dependency reports for model validation

FMECA, Testability Analysis, Additional Test Points Recommendation

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IDENTIFICATION NUMBER	ITEM/FUNCTIONAL IDENTIFICATION (NOMENCLATURE)	FUNCTION	FAILURE MODES AND CAUSES	MISSION PHASE/ OPERATIONAL MODE	FAILURE EFFECTS			FAILURE DETECTION METHOD
					LOCAL EFFECTS	NEXT HIGHER LEVEL	END EFFECTS	
6321dd13de026186448fc83d158a5c6d	Slideway_Lubricant_Supply_Unit	Slideway_Lubrication	Slideway_Air Discharging_Plug	All_Phases	Z-Axis_No_Movement, X-Axis_Movement_Im			Limit_Switch_Position
7953f2836b9552b696944c25564c95	Makino_Thermal_Stabilizer	Makino_Thermal_Stabilization	Coolant_Reservoir_Tank	All_Phases				
ea46a2c8e1a864bab032d7452bd144be	Makino_Thermal_Stabilizer	Makino_Thermal_Stabilization	Coolant_Supply_Pump	All_Phases				
1596d95d91532012d857a86b8f2a250c	Automatic_Workpiece_Measuring_Unit_Marpos	Automatic_Workpiece_Measuring	AWMM_Stylus	All_Phases				

TESTABILITY REPORT FOR MAKINO_T4_7_3

2019-09-06 21:05:31Z

TEST OPTIONS

Test Algorithm: NEAR-OPTIMAL (Breadth=1, Depth=1)

TESTABILITY FIGURES OF MERIT

Percentage Fault Detection	= 99.14 %
Percentage Fault Isolation	= 27.19 %
Percentage Fault Isolation (MIL STD)	= 27.19 %
Percentage Retest OK's	= 55.18 %
Avg. Ambiguity Group Size	= 8.98
Number of No-Fault Found (per 1000 Systems per Year)	= 43.31
Mean Weighted Cost To Isolate and Repair	= 0.00
Dollar Cost to Isolate and Repair	= 0.00
Time to Isolate and Repair	= 0.00
Mean Cost To Detect	= 0.00
Mean Time To Detect	= 0.00

Histogram of Ambiguity Size

Histogram of Test Usage

TEAMS-Designer® 12.5.0 Copyright (c) Qualtech Systems, Inc.

Add Tests at the following locations

TEST	FUNCTIONS DETECTED
1 Spindle_Oil_Air_Supply_Unit [1]:O/P_1	Spindle_Oil_Air_Lubrication
2 Chip_Disposal_Unit [4]:O/P_3 (Waste_Oil)	Main_Air_Supply_Off Pneumatic_Unit_Running Power_Supply Servo_Power_Supply Spindle_Power_Supply
3 Mist_Collector [5]:O/P_1 (Cutting_Fluid)	ATC_Shutter_Operation Tool_Change_Operation
4 Automatic_Workpiece_Measuring_Unit_Marpos	Spindle_Movement_Y-Axis Y-Axis_Movement_Impeded Y-Axis_Movement_Jarred Y-Axis_No_Movement Y-Axis_Power_Supply

Test point recommendations focus on reducing ambiguities and improving fault isolation

Guided Troubleshooting

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The screenshot shows the 'Perform Test' interface in QSI RDS. The main content area contains a test instruction: 'Check for evidence of leaks in pipes and associated flanges between the low pressure oxidizer pump and oxygen coolant lines. Perform an external leak check of the LO2 system as per procedure OMI V5180.010 F01 section 70. Were any discrepancies found?'. Below this is a 'Symptom Description' section with a warning box: 'WARNING: Bubble leak solution is an eye irritant. High vapor concentrations may cause redness and itching of the eyes. Personnel shall wear safety goggles.' and a 'Multimedia' section with links to 'LP Oxygen Pump Flange', 'Procedure for SSME Fuel, Hot Gas and LO2 Leak Checks', and 'Training Video for Leak test on Flanges using a Soap Solution'. A 'Test Outcome' section has buttons for 'Yes', 'No', 'Cannot Do', and 'GO BACK'. A 'Dynamic Reasoner Driven' callout points to the 'Test Outcome' buttons. A 'Logs' callout points to the 'Session History' button. A 'Cautions, Advisories, Warning' callout points to the warning box. A 'Multimedia' callout points to the multimedia links. A 'Links to Manuals, Doc servers' callout points to the multimedia links. On the left, a 'Focused Narrative' callout points to the test instruction. An 'Adaptive' callout points to the left sidebar, which includes 'How', 'Why', and 'Options' sections. The sidebar also has a 'Review History' button and a list of items: 'Resource Constraints', 'Setups performed', 'Test Status', and 'Health Status'.

❖ TEAMS-RDS® generates the troubleshooting logic and assembles the instruction set based on user needs and capabilities

- ∞ **Tomorrow 10:45am in Apache III - Tech Demo 4 - Testability Engineering And Maintenance System (TEAMS) Toolset**
- ∞ **Thursday 3:15 – 4:45pm Paper Session 12B: Anomaly Detection II; Pueblo I & II**
 - **An Integrated Model-based Approach for FMECA Development – for Smart Manufacturing Applications**